

CANCELLATION POLICY

GENERAL CANCELLATION POLICIES

Below are our general cancellation policies. Please note, different policies might apply to your booking.

For individual bookings of less than 5 rooms, and bookings not considered a group, the following policy applies:

- I) FLEXIBLE CANCELLATION POLICY
One week prior to arrival : No fee will be charged
- II) PARTIAL REFUND POLICY
One day prior to arrival : 20% from total payment as cancellation fee.
- III) NO REFUND POLICY
On arrival date : Non-refundable
No Show : Non-refundable
- IV) UPON CHECK-IN
50% from total payment as cancellation fee with valid cancellation reason.

For bookings of more than 5 rooms, our group cancellation policy will apply:

- Up until and including 30 days prior to arrival date, cancellation will be free of charge
- Between 29 days and up until 15 days prior to arrival date, 10% of received payment as cancellation fee
- Between 14 and up until 8 days prior to arrival date, 20% of received payment as cancellation fee
- After 7 days prior to arrival date, 30% of received payments as cancellation fee
- Upon check in and no show are non-refundable

Management Rest And Comfort Boutique Hotel